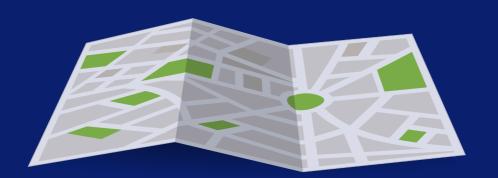


## Citizen Participation Playbook

A roadmap to meaningful engagement



Javier Burón | javi.burongarcia@colaborativa.eu | 14th July 2020





Limerick · Trondheim · Alba Iulia · Písek · Sestao · Smolyan · Võru

Smart positive energy solutions and technologies for districts and city blocks to produce more energy than is consumed



# Threefold Strategy

#### Integrated Planning and Design

New decision support tools for urban planners

#### Common Energy Market

New regulatory mechanisms, micro-grids, local energy trading...

#### CommunityxChange

Complete plan for citizen participation (top-down & bottom-up)



## D3.2: Delivery of the citizen participation playbook

+CityxChange | Work Package 3, Task 3.2

Final delivery date: 19-02-2020



Deliverable version

v.3

Dissemination level

Public

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Article 29.5 Disclaimer

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This project has received funding from the European Union's Horizon 2020 research and innovation programme under Grant Agreement No. 824260.

# Why it is important?

An essential element for successful outcomes of smart city projects, is to start from people by focusing on citizen needs, embracing citizen-centric design and the search for an integral quality of life.

Technology can offer new creative solutions but it should always remain a means to an end at the service of citizens

EU Smart Cities (2017) Manifesto on Citizen Engagement

# The processes

#### 1. Co-creation of Urban Interventions

Brings early participation while maintaining technical quality & feasibility. Increases citizen engagement during ideation and implementation.

#### 2. Collaborative Legislation

Increases the understanding by citizens of municipal competencies and available resources for achieving goals.

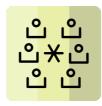
#### 3. Participatory Budgeting

Improves the understanding of municipal budget formulation & implementation by local stakeholders.

#### 4. Citizens' Proposals

Provides a flexible procedure for citizens and organizations to develop innovative solutions, raise awareness and support.

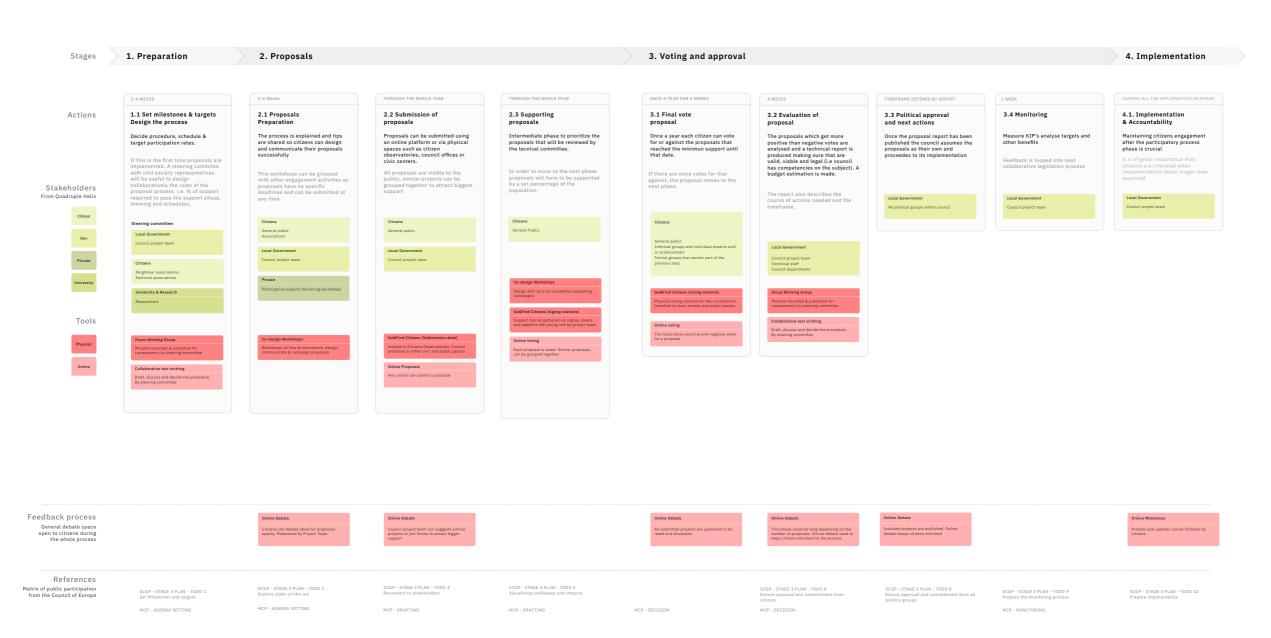








#### Citizen participation Playbook Citizen Proposals



# Physical Tools Categories (16 Tools Included)

- 1. Narrative Tours
- 2. Co-design Workshops
- 3. Focus Working Group
- 4. Public Engagement Events
- 5. Go & Find Citizen Actions
- 6. Mapping Sessions
- 7. Gamification

# Online Tools Categories (24 Tools Included)

- 1. Collaborative Text
- 2. Online Debate
- 3. Online Mapping
- 4. Online Voting
- 5. Accountability
- 6. Online Proposals
- 7. Participatory Budgeting



## Webinar

## Citizen Participation Playbook A roadmap to meaningful engagement

40min video presentation of the playbook + Q&A

https://cityxchange.eu/knowledge-base/webinar-citizenparticipation-playbook-a-roadmap-to-meaningfulengagement/